

APS TARC

Adult Protective Services Technical Assistance Resource Center

enhancing
effectiveness of
APS programs

Funding APS: Common & Less-Common Sources

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Disclaimer

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About the APS TARC

The mission of the APS TARC is to enhance the effectiveness of state APS programs by:

- Supporting federal, state, and local partners' use of data and analytics,
- Applying research and evaluation to practice, and
- Encouraging the use of innovative practices and strategies.

Peer to Peer Calls

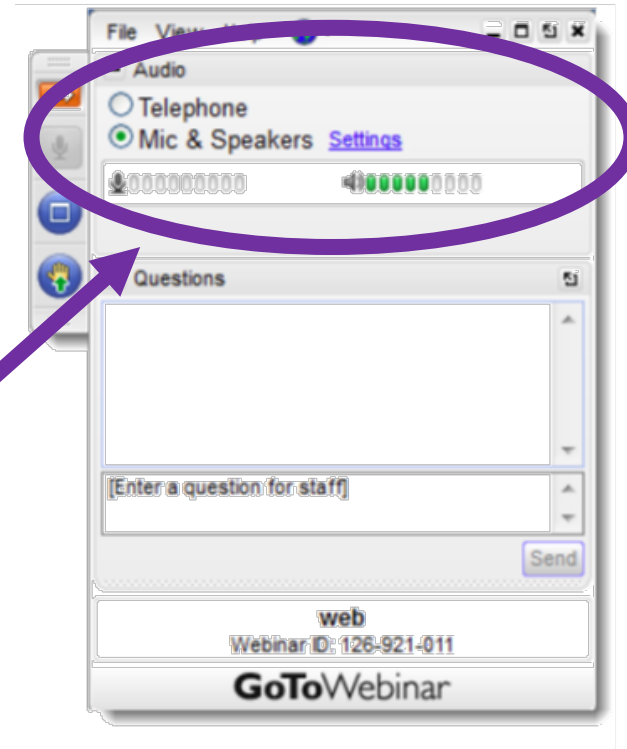
Have you ever wished that you could tap into the expertise of other APS workers, supervisors or state administrators who are struggling with the same issues and concerns that you deal with daily? The APS TARC provides Peer to Peer calls for workers, supervisors and managers/state administrators.

- **Workers' Call:** The 2nd Wednesday of each month
- **Supervisors' Call:** The 3rd Wednesday of each month
- **Administrators'/Managers' Call:** The 4th Wednesday of each month

Register via the link sent out at the end of each month by the APS TARC or email us in order to receive the registration link!

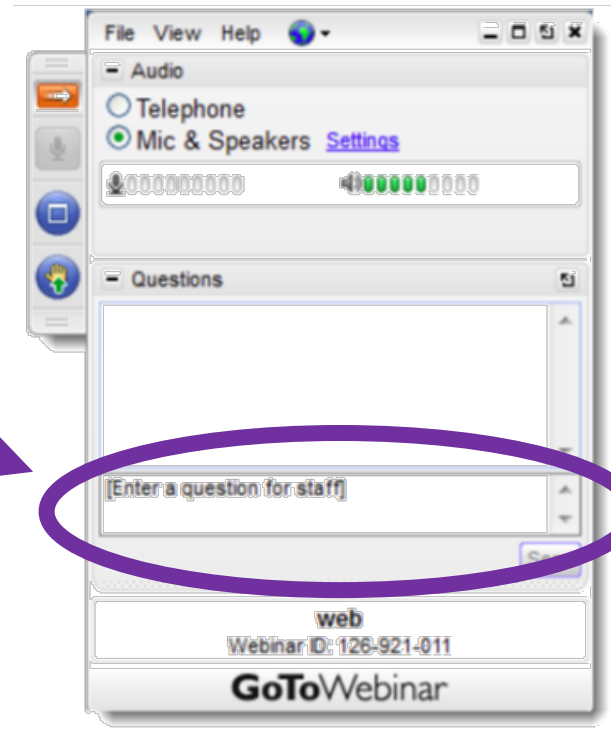
Housekeeping

- This session is being recorded and will be posted online at a later date.
- To connect to audio, please select either “Telephone” and dial the number provided or select “Mic & Speakers” to use your computer speakers.
- All participants are muted for this webinar.



Housekeeping

- To ask a question or to make a comment, please use the “Questions” box on your GoToWebinar Control Panel.
- Today’s slides are available to download in the “Handouts” section of your panel.



Quick Attendee Poll

Which of the following do you identify the most with?

- Adult Protective Services Professional
- Other Social Services Professional
- Medical Professional
- Legal Professional
- Other

Our Speakers



Bill Benson

National Policy Advisor

National Adult Protective Services Association



Jennifer Spoeri

Director of Older Adult Protective Services

Philadelphia Corporation for Aging



Jennifer Mays

Victim Support Program Supervisor

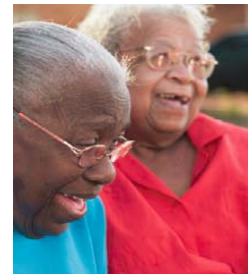
Philadelphia Corporation for Aging

About NAPSA

Formed in 1989 as a national association for adult protective services professionals

Strengthen APS via:

- Education
- Research
- Advocacy



Also the home to **NIEFE**
(National Institute on Elder
Financial Exploitation)

APS Code of Ethics

- **Guiding Value of APS:**

“Every action taken by Adult Protective Services must balance the duty to protect the safety of the vulnerable adult with the adult’s right to self-determination.”

- **Principles of APS:**

- Adults have the right to be safe.
- Adults retain all their civil and constitutional rights.
- Adults have the right to make decisions that do not conform with societal norms, as long as these decisions do not harm others.
- Adults have the right to accept or refuse services.

Today's Webinar

- Bill Benson will provide an overview of several funding sources for APS including SSBG and Medicaid Administrative Claiming and will provide a more in-depth look at Victims of Crime Act (VOCA) funding, as this is a relatively new and significant source being tapped by some APS programs.
- Jennifer Spoeri and Jennifer Mays will provide insights into the Philadelphia Corporation for Aging's success in obtaining VOCA funding in Pennsylvania and insights into what this new funding source means to APS in Philadelphia.

APS Funding Sources

- Social Services Block Grant
- Medicaid Administrative Claiming
- **Victims of Crime Act (VOCA) Funds**
- State and Local Tax Dollars – General Revenue (& on limited basis local property tax levies – e.g., Ohio, San Francisco)
- Other (e.g., Discretionary Grants)

Social Services Block Grant

- Social Services Block Grant
 - Administration for Children & Families/Office of Community Services, USDHHS
 - APS one of 29 services states may opt to fund with SSBG funds
 - FY 2017: **35 states, DC & 3 territories spent combined \$214,064,420** (AL, AZ, AR, CO, CT, FL, GA, HI, IN, IA, KS, KY, MD, MI, MN, MS, MT, NE, NV, NY, NC, OH, OK, PA, RI, SC, SD, TN, TX, UT, VT, VA, WV, WI, WY, DC, & 3 Territories: AS, GU, MP)
 - ACF/SSBG: <https://www.acf.hhs.gov/ocs>
 - State SSBG contacts:
<https://www.acf.hhs.gov/ocs/resource/ssbg-contacts>

Medicaid Administrative Claiming

Medicaid reimburses states for certain administrative activities for Medicaid clients. Each state (or agency) develops a cost allocation plan for federal approval through the Division of Cost Allocation (DCA) on how the state will access Medicaid and other federal funds for these activities. The Medicaid program reimburses the state 50 percent of the cost of the eligible activities since they are classified as administrative activities.

- Source: “APS Administrator Briefing Paper: **Alternate Sources of Funding for APS Programs,**” Prepared by Karl Urban for the NAPSA, December 1, 2015

Medicaid Administrative Claiming

- Certain activities performed on behalf of Medicaid clients are reimbursable under Medicaid Administrative Claiming if:
 - the APS program is included in the state's federal cost allocation plan, and if
 - the APS program has the infrastructure and processes in place to collect the information necessary to meet federal requirements for reimbursement.

Medicaid Administrative Claiming

Administrative activities that can be reimbursed include activities, for example, related to eligibility determination and referral and coordination. *All* of the activities involved in APS investigations of allegations of abuse involving *providers* of Medicaid services are reimbursable.

Medicaid Administrative Claiming

If interested in seeking Medicaid Administrative Claiming payments, APS administrators need to identify who is responsible for development of the state's Medicaid and/or other cost allocation plan and discuss potential inclusion of APS in it. Generally, this will be someone in the Finance Office of the State Medicaid Office. However, if other programs within the same agency as the APS agency use Medicaid funding, then that agency's budget office should be able to assist you.

Victims of Crime Act (VOCA)

- **Victims of Crime Act of 1984** – Primary federal support for programs serving victims of crime
 - Federal level - OVC grants, victim witness coordinators, FBI victim specialists, tribal set aside
 - **State support – victim compensation programs, victim assistance program grants**
- Established the Crime Victims Fund – funded by criminal fines, forfeited bail bonds, penalties, and special assessments.
 - NOT funded by taxpayer dollars

VOCA – State Funding

- **Crime Victim Compensation Program** – Formula grants to states for reimbursing victims of crimes out of pocket expenses resulting from the crime
- **Victim Assistance Program Grants** – Formula grants to states for grants for victim assistance programs (including APS)
 - Funding for intake units
 - Funding for specialized programs
 - MOUs with non-APS programs receiving VOCA grants
 - And other possibilities

VOCA – Key Points

- Report (about abuse) does NOT need to be to law enforcement. Can be made to Adult Protective Services.
- Funds direct services regardless of victim's participation in the criminal justice process
- Eligibility not dependent on immigration status
- Challenges
 - State VOCA grants may require a match
 - Consider if a waiver is possible
 - Create a MOU with an outside organization receiving a grant

VOCA – Victim Compensation

- Immediate emotional, psychological, and physical health and safety:
 - Emergency food, clothing, shelter and transportation
 - Short term (45 days) in-home care and supervision services in home when offender/caregiver is removed
 - Short term (45 days) nursing home, adult foster care, or group home placement for adults whom no other safe, short-term residence is available
 - Eyeglasses, prosthetics
- Personal advocacy and emotional support
- Mental health counseling and care

VOCA – Victim Compensation

- Peer support
- Facilitation of participation in criminal justice and other public proceedings arising from the crime
- Legal assistance
- Forensic medical exams and interviews
- Transportation
- Public Awareness
- Transitional housing
- Relocations

Victim Support Program (VOCA funded)

Jennifer Mays, Victim Support Program Supervisor

Jennifer Spoeri, Director of Older Adult Protective Services



Elder Victim Support Program Philadelphia Corporation for Aging

- Support for protective services consumers post-investigation
- Dedicated Victim Support Coordinator to provide:
 - Assistance to various appointments
 - Accompaniment to legal proceedings
 - Emotional support and guidance
 - Information and referrals
- Goals
 - Reduce re-victimization
 - Restore victim to their pre-victimization state

Motivation for seeking VOCA funding

- Funding and increasing the services and resources available to older adult victims
- The needs of older adult victims are unable to be fully met given the current limited funding
- To establish a team of coordinators who would be able to dedicate the additional time needed to manage the complex needs of an older adult victim
- Adding an additional team to the Older Adult Protective Services Department within PCA to manage some of the more complex/time intensive cases

VOCA Grant Focus

- PCA's Victim Support Program assists Philadelphia residents over 60 years of age, who are a victim of abuse, neglect and/or financial exploitation.
- The main objective of this program is to address and eliminate/reduce the abuse/neglect/exploitation that the older adult victim has experienced while responding to their emotional and physical needs.
- The program works to prevent revictimization by connecting victims to support after the imminent threat is eliminated or reduced.

VOCA Grant Focus

- The Victim Support Program provides the victim with the necessary emotional support and guidance so that they understand that stabilizing their life is indeed possible and achievable.
- Ultimately, the goal of the program is to restore the victim to their pre-victimization state, maximize their level of health, independence and productivity and improve their overall quality of life.

Challenges to Applying for VOCA Funding

- The ability to closely adhere to all requirements as outlined in the RFP
- Hatching the idea
 - Focus on needs and goals
- Adherence to the VOCA standards
- Ensuring the scope of the project was manageable for our agency
- Determine partners and supporting agencies

Challenges to Applying for VOCA Funding (Cont.)

- Utilizing Volunteers
- Subcontractors
- Data Collection/ Reporting Requirements
 - E-Grants
 - ETO
- Understanding VOCA Allowable Direct Services

How are PCA VOCA Funding Utilized?

- Individual advocacy
- Reports to law enforcement
- Meeting with legal service providers
- Accompaniment to and from court with ongoing support throughout the entire process
 - PFA Orders
 - Landlord Tenant Court
 - Orphans' Court/Guardianships
 - Civil Court

How are PCA VOCA Funding Utilized? (Cont.)

- Communication, meeting and completing documents with financial institutions
- Accompaniment to and from the hospital or medical provider for medical/forensic evaluations
- Safety planning and crisis intervention to provide stability and security
- Interpretation services
- Follow-up after a court hearing, hospital/medical evaluation, etc...
- Referral for on-going counseling to restore emotional security and well-being

How are PCA VOCA Funding Utilized? (Cont.)

- Referrals to programs to provide social support to reduce isolation
- Emergency financial assistance to assist with emergency shelter, food, transportation costs, etc...
- Collaboration with victim advocate agencies throughout the city
- Referrals to and/or assistance with enrollment for Home and Community Based Services

How are PCA VOCA Funding Utilized? (Cont.)

- Assistance with alternative housing/living situation
 - Long Term Care Facility
 - Boarding Home
 - Emergency Shelter
 - Personal Care Home
- Assist and facilitate the completion of a victim impact statement

Challenges Associated with VOCA Grant Funding

- All staff included in the VOCA grant funding must attend all PCCD Training
 - Foundational Academy
 - Basic Compensation
 - On-going yearly training requirements
- Utilizing PCCD's ETO Software
- Submission of Quarterly Reports
- Time Sheets

Looking Ahead...

- As we look forward to re-applying for another VOCA grant we plan to include additional funding areas:
 - On-call staff for VOCA specific consumers
 - 2 additional Victim Service Coordinators
 - Additional funding for training and continued education
 - Personal Care Services
 - Home Delivered Meals

Looking Ahead (Cont.)...

We plan to remove certain ancillary staff funding from this upcoming VOCA grant application in an effort to streamline reporting and ease time sheet submissions. These staff from IT department were written into the grant for a minimal amount of hours/week. The amount of time that these staff provide to the VOCA funded staff exceeds the amount of time it takes to meet the reporting requirements.

Questions?

Thanks for Joining Us!

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